



TL 9000 Informational Alert

1. Originating Workgroup: Workgroup: Oversight Contact: contact@questforum.org	2. Alert Number: 15-003A
3. Documentation Affected: Code of Practice for TL 9000 Certification Bodies	4. Issue Date: 10 April, 2015
5. Reason for Alert: To announce the publication of Release 6.1 of the Code of Practice for TL 9000 Certification Bodies	
6. Description: <p>A new version of the subject document has been released. The revisions in this edition include new requirements along with clarifications, minor corrections, and general updates. The changes include:</p> <ul style="list-style-type: none"> • Section 1 - Changed all references to point to the current version of the reference document. • Section 2 – Paragraph 5 – has changed the auditor qualifications to point specifically to the Qualifications and Experience Requirements for TL 9000 Certification Body Auditors document. • Section 3 – had added a requirement that CBs have a documented process to ensure that findings raised during audits are being recorded in accordance with the findings definition listed in Section 1 of the Code of Practice. A companion document “Guidance for Monitoring Auditor Performance” posted on the tl9000.org website provides additional information on factors to be considered in these evaluations and other guidance. • Section 4 – the example matrix has been removed from the document and posted on the tl9000.org website. • Section 4 – added the applicable Requirement and Measurement Handbooks required elements to the process information provided in the pre-audit information package. • Section 4 – added requirement the a installation or construction site be audited for initial certification and at least once during each 3 year certification cycle for organizations in product categories 7.1.1 Installation and 7.1.4 Tower construction. • Multiple sections – changed “non-conformances” to “nonconformities” 	



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7. Comments:

A copy of the updated document is attached. It is also located at http://www.tl9000.org/handbooks/rh_guidance.html under “Code of Practice for TL 9000 Certification Bodies”. Certification Bodies are encouraged to use this new edition immediately. It must be used effective 1 July, 2015.

Some of these changes were made in response to the results of the 2010-11 Validation Audits. While intended to ensure the effectiveness of 3rd party audits, the Code of Practice can also be useful to all organizations to guide internal and supplier audits.

CBs are reminded to review the most recent version of “Qualification and Experience Requirements for TL 9000 Certification Body Auditors” which was released in August 2014 (see Alert 14-004A) for related changes that are also intended to improve 3rd Party audit effectiveness. The document is located at http://tl9000.org/abcb/documents/TL%209000_Auditor_QualificationsR4.0.pdf