



TL 9000 • ISO 9001 • ISO 14001

# the global quality standard ISO 9001



BIZPHYX provides training, consulting and implementation services for ISO 9001. We can also help you maximize your current ISO quality system.

WE OFFER A RANGE OF ISO 9001 QMS MAINTENANCE SOLUTIONS SUCH AS LEAN SIX SIGMA, INTERNAL AUDITS AND TRAINING.

## UNDERSTANDING ISO 9001:2008

Because ISO 9000 standards are internationally recognized, they facilitate global trade and have been adopted by more than 175 countries throughout the world.

The ISO 9001 quality management system is applicable to organizations of any size, anywhere in the world and is not restricted only to manufacturing businesses. **TL 9000 and other specialized quality standards are built on ISO 9001.** ISO 9001 prescribes systematic control of activities and processes, to ensure that the needs and expectations of customers are met.

## WHY CERTIFY TO ISO 9001?

Every business wants to improve the way it operates, whether that means **increasing market share** or **driving costs down**. Certifying to a quality standard like ISO 9001 provides an organization with the framework and tools necessary to achieve these goals.

Additionally, you may find that you are required to be certified to a particular quality standard like ISO, to be a part of your customer's supply chain.

## IMPLEMENTING ISO 9001

Some of the steps involved include conducting a gap analysis, establishing quality objectives, creating process diagrams and developing documentation, such as a quality management system (QMS) manual. Staff training and a pre-certification audit are also involved in implementation.

**BIZPHYX** does not certify or register you to ISO 9001. We prepare you for this certification.

We know you have a choice when it comes to consultants. **BIZPHYX is certified to both ISO 9001 and TL 9000.** Few quality management consulting firms are certified to the standards they implement. This level of expertise translates into results for our clients, as evidenced by an unprecedented **100% client certification rate.**

*"Going through the ISO certification process was great because we formalized our internal processes, such as quality control and tracking client feedback. The BIZPHYX team was instrumental in helping us obtain our ISO 9001 certification. I highly recommend their services!" -A2Q2*



## TL 9000 Experts

**BIZPHYX** assists organizations of any size reduce costs, improve productivity and gain a competitive advantage in corporate and government supply chains by helping them implement quality standards such as

**TL 9000, ISO 9001  
and ISO 14001.**

## ISO Quality Experts

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