



TL 9000 • ISO 9001 • ISO 14001

# internal AUDIT



BIZPHYX offers internal auditing for TL 9000 and ISO 9001 based quality management systems, as well as support services during certification and surveillance audits.

WE ARE ALSO ABLE TO FACILITATE SUPPLIER AUDITS, WHICH ASSIST IN SUPPLY CHAIN MANAGEMENT AND SUPPLIER DEVELOPMENT.

## UNDERSTANDING AUDITS

Internal audits not only uncover problems in your quality management system, they help you to identify areas where you can improve efficiency by making your processes and procedures more effective. [Internal audits are a requirement](#) of quality management systems and it is recommended that you conduct an internal audit once a year.

## OUR AUDITING SERVICES

A registrar cannot do internal auditing or consulting. A similar understanding is true for consultants like **BIZPHYX**. We cannot certify or register you, but we can conduct your internal audits or train your staff to handle them. Additionally, we can [serve as your advocate during certification and surveillance audits](#) with your registrar. We often assist our clients during what can be an anxiety filled process.

**BIZPHYX** also executes [supplier audits](#) which are slightly different. They are an element of supply chain management and may be done as part of a supplier scorecard and to reduce risk in the supply chain.

## TRAINING YOUR TEAM

It is better to retain experienced auditors like **BIZPHYX** to conduct your internal audits. However some companies decide to have their own employees handle internal audits. We can [train your staff](#) to assume this role and offer several internal audit training courses.

We know you have a choice when it comes to consultants. **BIZPHYX** is certified to both ISO 9001 and TL 9000. Few quality management consulting firms are certified to the standards they implement. This level of expertise translates into results for our clients, as evidenced by an unprecedented [100% client certification rate](#).

You can be assured that our consultants and trainers are highly skilled in the standards we implement and audit.

*"Jennifer was great. She really helped us understand more about the standards for TL 9000 that will help us become great internal auditors. She had a very positive attitude and was happy to help us in any way she could." -wws*



## TL 9000 Experts

**BIZPHYX** assists organizations of any size reduce costs, improve productivity and gain a competitive advantage in corporate and government supply chains by helping them implement quality standards such as **TL 9000, ISO 9001 and ISO 14001.**

## ISO Quality Experts

### Corporate Headquarters

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