



TL 9000 • ISO 9001 • ISO 14001

# quality management services



BIZPHYX offers a portfolio of training and consulting services designed to help you implement a new quality management system or maintain and improve your existing QMS.

SERVICES INCLUDE PREPARING YOU FOR TL 9000, ISO 9001 AND ISO 14001 CERTIFICATION, INTERNAL AUDITS, DISASTER RECOVERY PLANNING AND QUALITY TRAINING.



## TL 9000 Experts

**BIZPHYX** assists organizations of any size reduce costs, improve productivity and gain a competitive advantage in corporate and government supply chains by helping them implement quality standards such as **TL 9000, ISO 9001 and ISO 14001.**

## ISO Quality Experts

### Corporate Headquarters

1910 Poplar Drive  
Wylie, Texas 75098  
tel: (972) 429-5560

Dallas • Atlanta • Tampa

## UNDERSTANDING YOUR QMS

Your quality management system (QMS) gives you the framework needed to reduce costs, manage risk, improve customer satisfaction and increase market share. Your existing QMS needs to be maintained and improved to yield a measurable return on investment. Once you've invested in your QMS, it is up to you to develop a culture of quality within the organization to experience continual process improvements.

## WHY CHOOSE BIZPHYX?

We know you have a choice when it comes to consultants. **BIZPHYX** is certified to both ISO 9001 and TL 9000 and as global QuEST Forum selected training providers, we have the distinction of two TL 9000 Master Trainers on staff. Few quality management consulting firms are certified to the standards they implement. This level of expertise translates into results for our clients, as evidenced by an unprecedented 100% client certification rate.

You can be assured that our consultants and trainers are highly skilled in the standards and processes we support.

## OUR QUALITY MANAGEMENT SERVICES

Here are some of the services we offer:

- Quality System Reviews and Gap Analysis
- TL 9000 Implementation (TLReady®)
- ISO 9001 and ISO 14001 Implementation
- Implementing Other ISO Based Standards
- QMS Documentation
- QMS Maintenance and Turnkey Programs
- Measurements Reporting
- Management Reviews
- Internal Audits
- Certification and Surveillance Audit Support
- Supplier Audits and Supplier Development
- Disaster Recovery Planning
- Supplier Diversity Support Programs
- Quality Training: **BIZPHYX** University

*"Gale was a pleasure to have in Philadelphia again this year. Her input is always valuable and she takes a constructive attitude toward ways to improve our QMS. Everyone within the organization has been terrific to work with and our thanks to Gale and all the professionals at BIZPHYX..." -FRANK*



www.bizphyx.com