



TL 9000 • ISO 9001 • ISO 14001

# risk management services

## disaster recovery | business continuity



BIZPHYX offers comprehensive disaster recovery (DRP), business continuity (BCP) and risk management training and consulting services.

A DISASTER RECOVERY PLAN (DRP) IS A REQUIRED ELEMENT OF THE TL 9000 QUALITY STANDARD.

### UNDERSTANDING DRP

Disaster recovery planning is the process by which you "recover" or resume business after a natural or man-made disaster or serious event. Examples would include recovering from **data loss** and facilities damage from events like floods, fire or earthquakes. **A Disaster Recovery Plan (DRP)** ensures you can continue to deliver products and services to your customers. It is a required element of the TL 9000 quality standard.

### UNDERSTANDING BCP

A **Business Continuity Plan (BCP)** is the least expensive insurance any company can have. Business continuity planning is the planned continuation of your business under certain conditions, such as loss of key personnel. A solid business continuity plan includes planning for **non-IT related aspects** such as personnel, facilities, crisis communication and reputation protection. BCP methodology is scalable for an organization of any size or complexity.

These two processes serve as the basis for many QMS risk management strategies.

### OUR RISK MANAGEMENT SERVICES

Depending upon the size and scope of your business and existing QMS, there can be several steps involved in developing a disaster recovery plan and business continuity plan. These steps include threat analysis, identifying risks, assigning risk owners, documentation, implementation, testing (review & rehearse), communication to employees and planned maintenance (monitoring). **BIZPHYX** assists clients with the development of these plans, manuals and other risk management needs.

We know you have a choice when it comes to consultants. **BIZPHYX is certified to both ISO 9001 and TL 9000.** Few quality management consulting firms are certified to the standards they implement. You can be assured that our consultants and trainers are highly skilled in current risk management practices.

*"Bob with his in-depth knowledge helped everyone to better understand the process and remain focused on the importance of developing and maintaining practices. We would not hesitate to recommend BIZPHYX to any company..." -DEV*



TL 9000 Experts

**BIZPHYX** assists organizations of any size reduce costs, improve productivity and gain a competitive advantage in corporate and government supply chains by helping them implement quality standards such as

**TL 9000, ISO 9001 and ISO 14001.**

ISO Quality Experts

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