



TL 9000 • ISO 9001 • ISO 14001

BIZPHYX University training and e-learning



We provide comprehensive training programs that can assist your company during every stage of its QMS such as preparation, implementation and maintenance.

WE OFFER ON-SITE TRAINING, PUBLIC COURSES, WEBINARS AND E-LEARNING THROUGH OUR LMS, **BIZPHYX UNIVERSITY**.

CERTIFIED GLOBAL TRAINERS

Nationally recognized as TL 9000 Experts, **BIZPHYX** is a global QuEST Forum selected training provider of TL 9000 sanctioned courses. **BIZPHYX** has the distinction of two TL 9000 Master Trainers on staff and unlike other quality consultants, **BIZPHYX** is also certified to both ISO 9001 and TL 9000. We are currently working to expand quality management training in Asia.

Our executives also serve in leadership roles within QuEST Forum, the governing body over the TL 9000 standard. This level of expertise translates into results for our clients, as evidenced by an unprecedented 100% client certification rate.

COURSE DEPTH

BIZPHYX offers training on a wide range of QMS topics. As subject matter experts, we offer a comprehensive line-up of courses on TL 9000, ISO 9001, ISO 14001, internal audit, measurements, risk management, quality tools, Lean Six Sigma, corporate sustainability and much more.

REDUCE YOUR TRAINING COSTS

Unlike other training providers who only offer expensive public courses, **BIZPHYX** offers a unique approach to quality training by providing clients with multiple training options.

Our training is delivered through public courses, on-site training (instructor led), webinars and online learning through our own e-learning management system (LMS), known as **BIZPHYX University**. Our learning management system is both **AICC and SCORM compliant**.

BIZPHYX also offers clients ongoing support with complimentary quality education offered through our live support desk, a robust knowledge base and podcast channel. This is an objective of our own continual improvement process.

Simply stated, few training providers offer this level of expertise combined with this range of options. Please review a brief list of our more popular courses: ➔

BIZPHYX®

TL 9000 Experts

BIZPHYX assists organizations of any size reduce costs, improve productivity and gain a competitive advantage in corporate and government supply chains by helping them implement quality standards such as **TL 9000, ISO 9001 and ISO 14001**.

ISO Quality Experts

Corporate Headquarters

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Dallas • Atlanta • Tampa



www.bizphyx.com

TL 9000 and QMS Course Library

AICC AND SCORM COMPLIANT

Our LMS courses are both **AICC** and **SCORM** compliant. We also offer custom training solutions tailored to specific quality disciplines. Contact us at: registrar@bizphyx.com

OUR INSTRUCTORS

BIZPHYX is lead by a team of executives who offer clients over 75 years of telecom and quality management experience. Nationally recognized as TL 9000 Experts, **BIZPHYX** has the distinction of two TL 9000 Master Trainers on staff.

ONGOING SUPPORT

Throughout the year, we offer reasonably priced webinars on leading-edge topics that help you maintain your QMS. Additionally, we offer free podcast education through our channel in I-Tunes.

CUSTOM CURRICULUM

We are often asked to develop custom training for clients and we can also execute international training projects. Describe your needs by submitting a RFI form from our contact us page at: www.bizphyx.com.

"I learned quite a bit from this course. Your webinar has provided clear examples of how to properly create a TL 9000 Value Statement, which will assist both Quality and Sales greatly. Thanks again!" -KELLY



BIZPHYX IS A GLOBAL QUEST FORUM SELECTED TRAINING PROVIDER OF TL 9000 SANCTIONED COURSES. CONTACT OUR REGISTRAR FOR COURSE DELIVERY AND PRICING. SOME OF OUR MOST POPULAR COURSES:



TL 9000 Courses

TL 100: TL 9000 Overview

TL 101: TL 9000 Measurements for Hardware and Software Organizations

TL 102: TL 9000 Measurements For Service Organizations

TL 103: TL 9000 Measurements For Hardware, Software and Service Organizations

TL 104: Effective Internal Auditing For TL 9000 Quality Systems

TL 108: Risk Management

TL 116: TL 9000 Requirements and Measurements



Quality (QMS) Courses

QMS 100: Quality Basic

QMS 101: Advanced Quality Tools

QMS 103: Effective Internal Auditing for ISO 9001 Quality Systems

QMS 104: Corrective and Preventive Actions

TL-QMS: Marketing Your Quality Management Certification



Lean Six Sigma Courses

LLS 104: Lean Six Sigma Overview

LLS 105: Lean Six Sigma Implementation

"The training was efficient and thorough. The auditor had a pleasant speaking voice and upbeat tempo. She kept me focused and entertained as we covered multiple topics. She used great examples to relate each topic toward our business. I felt competent and confident after the two day training!" -TRACY

Custom training courses can be developed. Contact us for a free consultation: