

Quality Management Optimization Solutions



TL 9000 EXPERTS



UNLEASH YOUR QUALITY MANAGEMENT POTENTIAL

Today's telecoms are being challenged with change at a pace never before experienced. The present dynamic business environment requires constant adaptation of business processes to maintain a competitive edge. The new mantra for telecom organizations is clear: Do it *faster, better, and cheaper*. To accelerate business performance, telecoms must excel in all three areas to fully capitalize on market opportunity – and, with the right quality optimization initiatives in place, this goal is attainable. Driving continual improvement and quality assurance is often achieved in a series of deliberate steps by telecom organizations. **BIZPHYX** specializes in helping organizations achieve their quality conformance objectives. We offer comprehensive solutions that help companies optimize quality management and achieve higher levels of business performance and maturity.

Benefits

- Strategic knowledge and advice from the industry's leading TL 9000 and quality experts
- Tactical recommendations that improve operational efficiency, productivity, and quality
- 360 degree view of vulnerabilities, strengths, and weaknesses



BIZPHYX[®]

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OUR SERVICES

BIZPHYX recognizes these unique challenges and offers comprehensive quality optimization solutions and expert services that blend proactive quality and compliance intelligence with historical trends to identify and correct possible problem areas before they become full-blown crises. **BIZPHYX** will help you understand how to balance quality, risk, cost containment, and customer retention into a single business excellence model. Our optimization solutions will help you uncover and select the resources needed to evaluate business issues and determine optimal solutions.

As telecoms endeavor to operate faster, better, and cheaper, they need to invoke optimized quality practices and emphasize approaches that increase personnel productivity and collaboration, reduce the number of undiscovered defects, and increase an organization's ability to adapt to market-driven demands. Our Quality Management System optimization services deliver proven results to help automate and manage the processes associated with:

- Defining
- Measuring
- Managing
- Maintaining

production integrity and performance. We help ensure that your enterprise minimizes costs, maximizes the potential for business success, and realize the full potential of your consulting investments. Optimizing Quality Management Systems invariably results in optimized business benefits. Quality optimization ensures that enterprises minimize costs, maximize the potential for business success, and realize the full potential of their Quality Management Systems investments by defining and attaining the level of quality that meets specific business goals. **BIZPHYX** understands that process improvement efforts focused on optimizing quality practices requires the ability to define and measure the current quality dimensions. Thus, we begin each engagement with an understanding of quality measurements in order to demonstrate the ROI derived from improved quality practices.

Contact us today for consultation and let us show you how to accelerate business performance through our quality management optimization services.