



TL 104

Effective Internal Auditing for TL 9000 Quality Systems



→ Course Objectives

To teach individuals the basic skills and knowledge necessary to conduct effective TL 9000 Quality Management System internal audits.

→ Key Benefits

- Qualifies individuals to become TL 9000 internal auditors
- Meets the "qualified auditor" requirements for internal auditors
- Provides key understanding of the interpretation of each adder based on firsthand knowledge and field experience of our instructors

→ You Will Learn

- How to create and manage internal audit schedules
- How to prepare an audit team and pre-plan an internal audit
- How to conduct non confrontational audit interviews
- How to develop findings and proper audit scoring
- How to save time and effort with audit checklists
- How to conduct opening and closing meetings
- How to perform process audits versus auditing sections of the standard
- How to record results and translate results into information that requires action
- Necessary elements of TL 9000 product category and scopes
- Exclusions that may be taken based on registration scope
- Specific requirements of the TL 9000 standard and differences between TL 9000 and ISO 9001
- How to properly interpret the meaning of ISO 9001 and TL 9000 clauses and assess compliance

→ Who Should Attend

- Managers and individual contributors responsible for planning and conducting internal or supplier audits for ISO 9001 based Quality Management Systems
- Management representatives

→ Tuition: **\$700.00 per student**

- Travel expense is not included in tuition costs

Prerequisites

Students should have prior ISO auditing experience

Class Type

Instructor-led or webinar

Class Size

5-10 students

Length

2 days

Format

- Offered On-Site
- Offered By Webinar

Registration

To obtain a group rate or to schedule training, call our registrar at: (972) 429-5560

