



**FROM CONFORMANCE TO BUSINESS EXCELLENCE.**

Achieving TL 9000 registration is not an option for companies seeking competitive advantage in today's telecom market. TL 9000 has rapidly evolved as the de facto global standard for quality assurance in the telecommunication industry. Leading organizations are striving to attain registration as evidence of their serious commitment to quality and demonstrated evidence that they have met the highest industry-defined standard for quality process excellence and continuous quality improvement. As the market increasingly demands quality certification it is important to establish a program to achieve this objective and work with professionals that can effectively guide you through this process. BIZPHYX is a market leading expert in TL 9000 registration and quality management optimization.

**Benefits**

- Reduced Operating Costs & Improved Reliability
- Systematic Continuous Improvement
- Improved Cycle Time & Productivity
- Increased Competitive Advantage
- Effective Customer Satisfaction & Retention



**BIZPHYX®**

CORPORATE HEADQUARTERS

1910 Poplar Drive  
 Wylie, Texas 75098  
 Phone: 972.429.5560  
 Fax: 972.618.0587  
[www.bizphyx.com](http://www.bizphyx.com)

**TL 9000 REGISTRATION PREPAREDNESS SOLUTIONS**

**TLReady™ - TL 9000 Preparedness Services**

TLReady™ is based on a well-thought out and comprehensive process that will guide through each step of TL9000 registration. Through our unique approach, BIZPHYX delivers complete TL 9000 preparation and registration services. Our services include a conduct a gap analysis, outline a project plan, assemble a core team, develop the Quality Management manual, establish appropriate metrics, and assist you through the QuEST Forum registration. TLReady™ supports new registrations as well as upgrades to current registrations.

BIZPHYX's complete TLReady™ preparedness service offering includes:

- Quality System Assessment & Gap Analysis
- Scope Of Registration - Establish A Critical Path To Registration
- Team Assembly Assemble & Direct Team of Key Contributors
- Analysis & Development of Key Metrics
- Draft Quality Management System (QMS) Documentation & Templates
- Design & Develop Employee Presentation & Communications Package
- Registrar Screening & Recommendation
- Assist With Quest Forum Application & Data Submission
- Participate In Registration Audits
- Post-Registration Feedback & Onsite Management Facilitation
- Post-Registration Maintenance Audits

As a leading expert in the TL 9000 standard, BIZPHYX provides a comprehensive range of customized services in support of the TL 9000 registration process. As you drive towards TL 9000 registration, our services are designed to help you can stay focused on your core business while we use our proven, practical methodology to guide you through the entire registration process without uncertainty, delays, or unnecessary overhead.