



ADVANCED QUALITY MANAGEMENT & TL 9000 TRAINING COURSES

Telecommunications companies must improve business processes and reduce costs to achieve continuous improvement and competitive advantage. **BIZPHYX** design teams have developed training that is targeted to specific audiences with the idea of minimizing classroom time and maximizing practical learning experience. Instructor led courses are taught by telecom industry practitioners who can relate to the types of tasks that your employees perform.

BIZPHYX offers comprehensive training services designed to help organizations implement effective, closed loop processes that deliver greater, enhanced control, better governance and continuous improvement. We offer leading best practices and global insight to help organizations achieve bottom line objectives.

Training Benefits

- Practical, Hands-on Experience Delivered Directly To Your Desktop
- Improved Service and Increased Customer Satisfaction
- Effective Implementation and Standardization Of Quality System Requirements
- Flexible On-site And On Demand Training Programs
- QuEST Forum Sanctioned Training From TL 9000 Experts
- Provide Consistent Training Across The Organization



BIZPHYX®

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BIZPHYX QUALITY MANAGEMENT TRAINING CENTER

BIZPHYX is a QuEST Forum sanctioned training organization dedicated to the delivery of a comprehensive training and development curriculum designed exclusively to meet TL 9000 guidelines for basic and advanced quality as well as the specific needs of your organization.

Our TL 9000 and other curricula are designed to maximize the effectiveness of your classroom experience. By focusing on practical techniques for Quality Management System implementation, measurements, and auditing, we will help you accelerate performance and drive your organization to higher levels of operational maturity.

On-Site Instructor-led Training

For many of our clients, having an experienced instructor deliver training on-site in a traditional classroom environment is highly desirable. Thus, **BIZPHYX** offers instructor-led courses on-site, and tailored to the needs of your organization. Led by our team of experienced TL 9000 experts, **BIZPHYX**'s instructor-led courses provide intensive TL 9000 and quality management training for companies within the telecom industry. Our insightful workshops include tutorials and exercises that provide students with a practical working knowledge of the subject matter.

BIZPHYX Quality Management Training On Demand

Online training is a perfect option for busy professionals who prefer to take training on demand whenever and wherever they need it without being tied to specified times or locations. **BIZPHYX** Quality Management *Training On Demand* curriculum allows you to work at your own pace, in your own home or office at your convenience. While accessing our online course library, you can select courses when needed and proceed at your own pace. As changes in the TL 9000 and quality guidelines occur, we constantly update our curriculum to reflect these changes. Now, you and your team can receive training in a highly dynamic and flexible online learning environment. Our unique online training approach enables students to immediately apply their course work on the job. Our convenient and flexible online training environment is an excellent way to help manage your time and costs.

To obtain a quote and schedule on-site training, call our registrar at (972) 429-5560, or email us at info@bizphyx.com.